

Rescue My Business: Business Reset & Consulting Service

Your Partner in Transforming Customer Experience and Business Culture

Introduction

Welcome to “Rescue My Business,” a specialized consulting service designed to reset, refine, and rescue your business operations. Inspired by the success of television shows like *Bar Rescue*, our mission is to identify key areas for improvement and empower business owners to elevate their customer service, team culture, and overall success. Whether you own a restaurant, salon, clothing store, or another customer-facing business, our tiered approach provides flexible yet comprehensive solutions tailored to your needs.

Our Services

Tier 1: Secret Customer Experience Assessment

In this foundational service, we visit your business incognito to experience it as a regular customer. This includes assessing:

- The quality of customer service interactions
- The efficiency and professionalism of your team
- The overall culture and ambiance of your business

Our findings are documented in a detailed report with actionable insights to help you understand your strengths and areas for improvement.

Price: \$250.00 per visit.

Tier 2: Assessment & Feedback Session

This option builds on the secret customer experience assessment by incorporating a face-to-face feedback session. After completing the assessment, we attend a planned team meeting (scheduled by the owner or manager) to present our findings. This session includes:

- A breakdown of what’s working and what’s not

- Specific recommendations for improvement
- Q&A time with the team

Our goal is to ensure your employees and management team understand the actionable steps necessary to foster lasting improvements.

Price: \$500.00.

Tier 3: Comprehensive Training & Transformation

The third and most robust option combines the services of Tiers 1 and 2 and adds a customized training program for you and your employees. This option includes:

- In-depth, personalized training designed to address the unique challenges of your business
- Proven strategies to enhance customer service and team collaboration
- Structured, interactive sessions with actionable takeaways

Pricing:

- Up to 10 employees: \$1,000.00 (2-hour session)
- 11–25 employees: \$2,000.00 (2-hour session)
- Over 25 employees: Pricing is customized based on the number of employees, session length, and specific needs.

What Sets Us Apart

Unlike other consulting services, “Rescue My Business” offers a hands-on, comprehensive approach with:

- Specialized training tailored to the specific needs of your business
- Detailed feedback reports and actionable strategies
- Proven techniques that deliver measurable results

Our unique approach ensures that no other service in the area matches the depth and breadth of what we provide, making us the go-to partner for businesses ready for transformation.

Get Started: Free Consultation & Quote

Ready to take the first step toward rescuing your business? Reach out to us for a free consultation and quote. We will work with you to determine which service tier best suits your needs and create a roadmap for success.

Contact us today. Fill out the form at the bottom of the services page on our website and we will reach out to you to schedule your consultation.